

KEY PERFORMANCE TARGETS 2006

Purpose

1. This paper invites the Board to consider our proposals for setting targets for 2006-07.

Background

2. The current targets are as set out in the December quarterly report HSB 1/06. They cover the main areas of our activity – **scheduling, listing, turnaround times for the associated consent processes, condition surveys for properties in care, earned income, visitor satisfaction (including school visits) and efficiency savings**. The targets are supplemented by a wide range of operational targets and other important measures as set out in the corporate plan.

3. The Senior Management Team considered areas of activity covered by key targets in January. They concluded that the current basket was about right and should be retained for 2006-07. This was on the basis that there had been some changes in recent years, there was some benefit in consistency for year on year comparison and some emerging issues might involve change in 2007-08 or beyond. The factors at play included:

- Condition surveys were due to be completed by 31/3/06 and these could be replaced by re-surveys while a new 'condition' programme emerged.
- Thematic surveys for listing may be an issue for future consideration.
- The efficiency target is becoming increasingly difficult to meet and may, in any event, change in the light of the efficient government agenda with its emphasis on both cash and time-releasing savings.
- Work on grants outcomes is underway but is not a key target candidate meantime.
- SHEPs are a possible key target candidate.

Proposal

4. Directors will provide a brief oral update on current thinking within groups for 2006-07 targets. Subject to discussion, the Board is invited to:

- agree that we should retain the current basket for key target purposes for 2006-07
- agree that firmed up targets from groups should be circulated around Board members with a view to reaching agreement to enable the targets to go to the Minister for approval by the end of March 2006.

John Barber
15 February 2006

