

## HISTORIC SCOTLAND BOARD

### Corporate Plan 2005-08: Review of Operational Targets and Other Important Measures

#### Purpose

1. To provide the Board with the results of our review of operational targets and other important measures.

#### Priority

2. Routine – although it is desirable to publish the revised set of operational targets and other important measures as early as possible via the Historic Scotland website.

#### Key information the Board will need to support its decisions/action

3. The Board has previously noted that monitoring the continuous improvement programme has highlighted a number of difficulties concerning particularly the operational targets and other important measures which were set in the Corporate Plan. The Plan contained 89 detailed operational targets and other important measures, and in the period since it was finalised some have inevitably become lesser priorities, or have proved to be unrealistic, and therefore show up in red in the spreadsheets.

4. We have therefore conducted a swift review of the operational targets and other important measures in the Plan. The majority have proved to be soundly based and will remain. The outcome of the review, which highlights areas where change is needed, is set out in the attached tables. The format shows, broken down by Group:

- Operational targets
  - New operational targets
  - Amended operational targets
  - Removed operational targets
- Other important measures
  - New other important measures
  - Amended other important measures
  - Removed other important measures

5. Subject to Board discussion, the next stage of the process will be to produce refreshed operational targets and measures for 2007-08. In line with established practice, we will report on the 2006-07 outturn in the June Continuous Improvement Programme update to the Board.

#### Conclusions

6. The Board is invited to:
- ◆ agree the 5 new targets;
  - ◆ agree the removed 5 targets 4 other important measures; and
  - ◆ note the overall position regarding amended targets and measures.

**JOHN BARBER**

Finance/CDU

12 February 2007